



# Department of Integrated Services For Individuals with Disabilities



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DISID RFP 01-2023

Professional Services to provide Personal Care Attendant Services for Individuals with Severe Disabilities

## QUESTIONS AND ANSWERS

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TO: Registered Prospective Offerors  
DISID Website

An inquiry was received on February 17, 2023 from a prospective offeror (identity confidential), and DISID responded as follows:

**Question #1:**

Why is the Proposal issued under the title for Professional Services when the service to be rendered are non-medical personal assistance, a non-professional service?

**Answer:**

Section II- SCOPE OF WORK (B) (10) (c) specifically references the need for training rendering the RFP as professional in nature. The Scope of Work remains as is.

**Question #2:**

Why is the hour limit provided to a client set at 80 hours/month?

**Answer:**

Public Law No. 24-16 Section 1. Legislative Intent. Plainly, “The increased need for services for persons with disabilities is reflected by the long waiting lists accumulated by various agencies and organizations.” The legislative intent further states that “there is a lack of adequate and coordinated services for persons with disabilities, especially over the age of twenty-one (21). These services *could* include day activities and expanded respite care to assist families with relief and minimize the stress associated with caring for a person with a disability.” Additionally, “improving existing services and establishing for new services” is addressed by way of DISID RFP 01-2023. It is DISID’s intent to “ensure a full continuum of lifelong programs and services that allow for independence, productivity and inclusion into the community.”

Chapter 41. Article 1. § 41103. Duties of DISID. (d) “...DISID shall review, assess, and make recommendations addressing problems and needs and the availability of adequate services and resources for persons with disabilities in Guam.” DISID RFP 01-2023 addresses this need and has identified within its limited resources the ability to services up to a maximum of thirty (30) persons with disabilities requiring personal care attendant services.

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The intent is to provide some support in additional care to individuals with disabilities but not 24 hour care. The Scope of Work remains as is.

Question #3:

Why is the Consumer Rights Protection Education in personal advocacy required (as it states shall, not should) to be on the shoulders of the offerer? Isn't that DISID's obligation to provide information through their professional social workers? I request that the language be amended to reflect "may" or "should" within the expectation of providing education in personal advocacy and associate resources.

Answer:

The RFP reflects DISID's mission. It is not an option for any Offeror to selectively engage or not engage in Consumer Rights Protection. Chapter 41. Article 1. §41103. Duties of DISID. (i) "...DISID shall implement quality assurance programs...."

Chapter 41. Article 1. §41105. Other Programs/Services. "DISID will review annually the need for new systems, or improvement of existing systems. DISID shall create and advocate for the expansion of programs and services and other systems as required to implement the services necessary for persons with disabilities." DISID RFP 01-2023 is the department's intent to work within budgetary restraints which has impacted the limitation of service hours as clearly referenced in its RFP. The Scope of Work remains as is.



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Michelle Perez  
Acting Director  
February 20, 2023